



ADR STRATEGIES

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You are receiving this communication as a result of your interest in alternative dispute resolution.

We all have so much to be thankful for this Thanksgiving.

- I am thankful that I was able to resolve so many challenging matters through mediation.
- I am thankful for the prompt conclusions to cases through arbitration.
- And I am particularly thankful for all of you who have been so supportive to me this year.

All best wishes to you and your families for a healthy and happy Thanksgiving.

Many years ago I received a Ph.D. from the University of Michigan in Communications. Before I went to law school I taught interpersonal relations, group interaction, conflict resolution, intercultural communication courses and served as a jury consultant. I apply the communication issues and solutions I taught, coupled with 25 years of legal practice experience to my alternative dispute resolution practice.

THINK ABOUT THIS PRIOR TO YOUR NEXT MEDIATION/ARBITRATION

To set up a mediation or arbitration, please call my **new Case Manager Eve Thorstens** at (310) 201-0010 or email her at eve@adrservices.org. To contact me via email use jkessler@adrservices.org or call me on my direct line: (310) 552-9800.

Please visit my website: www.joanbkessler.com

To change your address or remove your name from my list call me at (310) 552-9800 or just send me an email to jkessler@adrservices.org.

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