



ADR STRATEGIES
JOAN B. KESSLER, JD, PHD



You are receiving this communication as a result of your interest in alternative dispute resolution (ADR).

As another challenging year comes to a close, I wish all of you who have made this year exciting, rewarding and satisfying for me, best wishes for a HAPPY, HEALTHY NEW YEAR.

May 2012 be filled with opportunities to resolve disputes, opportunities to explore new horizons, and peace and prosperity for our country.

Let me know how I might assist you in mediating or arbitrating a matter this coming year.

Many years ago I received a Ph.D. from the University of Michigan in Communications. Before I went to law school I taught interpersonal relations, group interaction, conflict resolution, intercultural communication courses and served as a jury consultant. I apply the communication issues and solutions I taught, coupled with 25 years of legal practice experience to my alternative dispute resolution practice.

THINK ABOUT THIS PRIOR TO YOUR NEXT MEDIATION/ARBITRATION

To set up a mediation or arbitration, please call my **new Case Manager Eve Thorstens** at (310) 201-0010 or email her at eve@adrservices.org. To contact me via email use jkessler@adrservices.org or call me on my direct line: (310) 552-9800.

Please visit my website: www.joanbkessler.com

To change your address or remove your name from my list call me at (310) 552-9800 or just send me an email to jkessler@adrservices.org.

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