



ADR STRATEGIES

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You are receiving this communication as a result of your interest in alternative dispute resolution.

I have worked on many cases recently involving family dynamics in real estate, business, employment, and trust/estate cases. It is critical in these situations to:

- Have **all** decision makers at the mediation and not just the spouse or sibling who is named as a party,
- Have the mediator establish trust and rapport with family members,
- Identify the underlying non legal issues from years ago that may impact the parties,
- Attempt to settle the case addressing both legal and emotional issues.

Many years ago I received a Ph.D. from the University of Michigan in Communications. Before I went to law school I taught interpersonal relations, group interaction, conflict resolution, intercultural communication courses and served as a jury consultant. I apply the communication issues and solutions I taught, coupled with 25 years of legal practice experience to my alternative dispute resolution practice.

THINK ABOUT THIS PRIOR TO YOUR NEXT MEDIATION/ARBITRATION

Please contact me to discuss your next mediation. You may call me on my direct line: (310) 552-9800 or e-mail me on my personal e-mail: jkessler@adrservices.org.

To schedule a mediation or arbitration please call my case manager Eve Thorstens at (310) 201-0010 at ADR Services, Inc. If the date you desire is not available please call me on my direct dial number (310) 552-9800 and **WE WILL MAKE IT HAPPEN.**

Please visit my website: www.joanbkessler.com

To change your address or remove your name from my list call me at (310) 552-9800 or just send me an email to jkessler@adrservices.org.

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