



ADR STRATEGIES

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You are receiving this communication as a result of your interest in alternative dispute resolution (ADR).

The mediation process extends beyond the mediation session itself. My goal in settling disputes through mediation is to make sure the settlement sticks.

- This is particularly important if payments are to be made or some other acts are yet to be performed.
- Many times I will ask counsel and the parties to join me for a post mediation debriefing session but only if I have confirmed that all participants are agreeable to that. I, also, have parties shake hands if this is viable to solidify the settlement.
- If English is not the first language of a party, I always suggest adding a line at the end of the settlement agreement, in the party's native language, that says the document has been translated into the native language. I have the translator sign their name after that sentence.

Many years ago I received a Ph.D. from the University of Michigan in Communications. Before I went to law school I taught interpersonal relations, group interaction, conflict resolution, intercultural communication courses and served as a jury consultant. I apply the communication issues and solutions I taught, coupled with over 25 years of legal practice experience to my alternative dispute resolution practice.

THINK ABOUT THIS PRIOR TO YOUR NEXT MEDIATION/ARBITRATION

Please contact me to discuss your next mediation. You may call me on my direct line: (310) 552-9800 or e-mail me on my personal e-mail: jkessler@adrservices.org.

To schedule a mediation or arbitration please call my case manager Eve Thorstens at (310) 201-0010 at ADR Services, Inc. If the date you desire is not available please call me on my direct dial number (310) 552-9800 and **WE WILL MAKE IT HAPPEN.**

Please visit my website: www.joanbkessler.com

To change your address or remove your name from my list call me at (310) 552-9800 or just send me an email to jkessler@adrservices.org.

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