



ADR STRATEGIES

JOAN B. KESSLER, JD, PHD



You are receiving this communication as a result of your interest in alternative dispute resolution.

Recently I have worked on many family business mediations. The following issues come up regularly:

- Succession planning gone wrong in a family business
- Death, debt, divorce lead to family business discord
- Family inequities, real or perceived, cause disputes

Mediation is an excellent way to resolve such disputes by:

- Reducing hostility
- Identifying and resolving issues in dispute
- Increasing effective intrafamily communications

Let me know if I might assist by mediating a family business dispute.

Attached is a caricature of me done by SuperLawyers/Thomson Reuters that I thought you might enjoy.

40 years ago I received a Ph.D. from the University of Michigan in Communications. Before I went to law school I taught interpersonal relations, group interaction, conflict resolution, intercultural communication courses and served as a jury consultant. I apply the communication issues and solutions I taught, coupled with over 25 years of legal practice experience to my alternative dispute resolution practice.

THINK ABOUT THIS PRIOR TO YOUR NEXT MEDIATION/ARBITRATION

Please contact me to discuss your next mediation. You may call me on my direct line: (310) 552-9800 or e-mail me on my personal e-mail: jkessler@adrservices.org.

To schedule a mediation or arbitration please call my case manager Eve Thorstens at (310) 201-0010 at ADR Services, Inc. If the date you desire is not available please call me on my direct dial number (310) 552-9800 and **WE WILL MAKE IT HAPPEN**. Ms. Kessler is also available on the USDC Panel and through the American Arbitration Association. Ms. Kessler is pleased to announce that she has been named to the Executive Board of the BHBA Business Section.

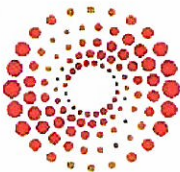
Please visit my website: www.joanbkessler.com

To change your address or remove your name from my list call me at (310) 552-9800 or just send me an email to jkessler@adrservices.org.

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CAALA VEGAS 31st ANNIVERSARY CONVENTION

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