



## **ADR STRATEGIES**

### **JOAN B. KESSLER, JD, PHD**



You are receiving this communication as a result of your interest in resolving title company disputes.

I have recently served as mediator on many cases involving title company issues. Some issues recently involved:

- Alleged forgeries on documents,
- Alleged fraud including alleged failure to disclose,
- Disputes over whether permits were issued,
- Various subprime loan disputes,
- Disputes over the validity of various Deeds of Trust,
- Unrecorded documents issues

As a result of my legal background in banking, financial institutions and experience with real estate matters I come to these cases with insights that have been helpful in encouraging thinking outside the box to lead to a resolution of the disputes.

Many years ago I received a Ph.D. from the University of Michigan in Communications. Before I went to law school I taught interpersonal relations, group interaction, conflict resolution, intercultural communication courses and served as a jury consultant. I apply the communication issues and solutions I taught, coupled with my 20 years of legal practice experience to my alternative dispute resolution practice.

#### **THINK ABOUT THIS PRIOR TO YOUR NEXT MEDIATION/ARBITRATION**

To set up a mediation or arbitration, please call my Case Manager Audra Shackelford at (310) 201-0010 or email her at [audra@adrservices.org](mailto:audra@adrservices.org). To contact me via email use [jkessler@adrservices.org](mailto:jkessler@adrservices.org) or call me on my direct line: (310) 552-9800.

Please visit my website: [www.joanbkessler.com](http://www.joanbkessler.com)

To change your address or remove your name from my list call me at (310) 552-9800 or just send me an email to [jkessler@adrservices.org](mailto:jkessler@adrservices.org).

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