



ADR STRATEGIES

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You are receiving this communication as a result of your interest in alternative dispute resolution.

As the summer comes to an end I am thinking about the many heated disputes which I resolved this year. Why do cases settle?

- All decision makers are present.
- Both sides are well prepared.
- The timing of the mediation makes sense (in some cases before even filing a lawsuit).
- The litigants are realistic.
- The parties and counsel are willing to be flexible.
- When necessary, everyone thinks outside the box.

Many years ago I received a Ph.D. from the University of Michigan in Communications. Before I went to law school I taught interpersonal relations, group interaction, conflict resolution, intercultural communication courses and served as a jury consultant. I apply the communication issues and solutions I taught, coupled with over 20 years of legal practice experience to my alternative dispute resolution practice.

THINK ABOUT THIS PRIOR TO YOUR NEXT MEDIATION/ARBITRATION

To set up a mediation or arbitration, please call my Case Manager Audra Shackelford at (310) 201-0010 or email her at audra@adrservices.org. To contact me via email use jkessler@adrservices.org or call me on my direct line: (310) 552-9800.

Please visit my website: www.joanbkessler.com

To change your address or remove your name from my list call me at (310) 552-9800 or just send me an email to jkessler@adrservices.org.

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