



MEDIATION STRATEGIES

JOAN B. KESSLER, JD, PHD



You are receiving this communication as a result of your interest in alternative dispute resolution.

As this challenging year comes to a close, I wish all of you who have made this year exciting, rewarding and satisfying for me, best wishes for a HAPPY, HEALTHY NEW YEAR.

May 2009 be filled with opportunities to resolve disputes, opportunities to explore new horizons and stability for our country.

Let me know how I might assist you in mediating or arbitrating a matter this coming year.

Many years ago I received a Ph.D. from the University of Michigan in Communications. Before I went to law school I taught interpersonal relations, group interaction, conflict resolution, intercultural communication courses and served as a jury consultant. I apply the communication issues and solutions I taught, coupled with my 20 years of legal practice experience to my alternative dispute resolution practice.

Please visit my new website: **www.joanbkessler.com**

To set up a mediation or arbitration, please call my Case Manager Audra Shackelford at (310) 201-0010 or email her at audra@adrservices.org. To contact me via email use jkessler@adrservices.org or call me at (310) 552-9800.

To change your address or remove your name from my list you can call me at (310) 552-9800 or just send me an email to jkessler@adrservices.org.

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