



**ADR STRATEGIES**  
**JOAN B. KESSLER, JD, PHD**



You are receiving this communication as a result of your interest in alternative dispute resolution (ADR).

**As another challenging year comes to a close, I wish all of you who have made this year exciting, rewarding and satisfying for me, best wishes for a HAPPY, HEALTHY NEW YEAR.**

**May 2010 be filled with opportunities to resolve disputes, opportunities to explore new horizons and stability for our country.**

**Let me know how I might assist you in mediating or arbitrating a matter this coming year.**

Many years ago I received a Ph.D. from the University of Michigan in Communications. Before I went to law school I taught interpersonal relations, group interaction, conflict resolution, intercultural communication courses and served as a jury consultant. I apply the communication issues and solutions I taught, coupled with my 20 years of legal practice experience to my alternative dispute resolution practice.

**THINK ABOUT THIS PRIOR TO YOUR NEXT MEDIATION/ARBITRATION**

To set up a mediation or arbitration, please call my Case Manager Audra Shackelford at (310) 201-0010 or email her at [audra@adrservices.org](mailto:audra@adrservices.org). To contact me via email use [jkessler@adrservices.org](mailto:jkessler@adrservices.org) or call me on my direct line: (310) 552-9800.

Please visit my website: [www.joanbkessler.com](http://www.joanbkessler.com)

To change your address or remove your name from my list call me at (310) 552-9800 or just send me an email to [jkessler@adrservices.org](mailto:jkessler@adrservices.org).

© 2009 Joan B. Kessler. All rights reserved.