



ADR STRATEGIES

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You are receiving this communication as a result of your interest in alternative dispute resolution.

A mediation is an opportunity to “think outside the box.” Please remember:

- Even though litigants may have hard feelings and hostility between them, there may be a monetary, business or other reason to have a continuing relationship.
- Explore unpopular avenues that may be totally unacceptable at the beginning of the mediation, but may look better as the process unfolds.
- Keep an open mind.
- Think positive. This matter will settle.

Many years ago I received a Ph.D. from the University of Michigan in Communications. Before I went to law school I taught interpersonal relations, group interaction, conflict resolution, intercultural communication courses and served as a jury consultant. I apply the communication issues and solutions I taught, coupled with 25 years of legal practice experience to my alternative dispute resolution practice.

THINK ABOUT THIS PRIOR TO YOUR NEXT MEDIATION/ARBITRATION

To set up a mediation or arbitration, please call my Case Manager Audra at (310) 201-0010 or email her at audra@adrservices.org. To contact me via email use jkessler@adrservices.org or call me on my direct line: (310) 552-9800.

Please visit my website: www.joanbkessler.com

To change your address or remove your name from my list call me at (310) 552-9800 or just send me an email to jkessler@adrservices.org.

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